



## Kemper EZPay<sup>SM</sup> for Kemper Auto | Alliance United Email and Text Alerts Terms and Conditions

These Terms and Conditions apply to email and text messages from Kemper Auto | Alliance United. In this agreement “I”, “you”, “your”, “my”, and “me” refer to the customer/policyholder. “We”, “us”, “our” or “Company” refers to the Kemper Auto | Alliance United Insurance Company that writes your insurance. Please read the agreement carefully.

By signing up for Kemper EZPay<sup>SM</sup> Email and/or Text Alerts I confirm that I accept these terms and conditions.

I acknowledge I am the account owner or authorized user, for the wireless device and/or email address being used to subscribe to Kemper EZPay<sup>SM</sup> Email and/or Text Alerts services.

I understand I am responsible for any and all charges, including, but not limited to, fees otherwise applicable to my account(s) and fees associated with text messaging imposed by my wireless carrier. Contact your wireless phone service provider to inquire about your messaging plan details. Standard message charges may apply. Message frequency varies.

I authorize the Company to send recurring email and/or text alerts if my account becomes past due and pending cancellation for nonpayment. I also authorize the Company to send email messages about products, services and or special offers the Company believes may be of interest to me.

I understand email and text alerts are provided for my convenience and do not replace my account statement(s), which are the official record for my account(s).

I agree to maintain my contact information and update as needed. I understand I may view and modify my policy preferences online at any time after my policy has been activated. I may unsubscribe from text alerts at any time by texting **STOPAU** to short code **69418** from enrolled mobile device. To unsubscribe from email alerts, I may unsubscribe by using the unsubscribe feature located in the footer of emails received or via the company website.

I understand that the Company will never email or text requesting a response with any sensitive, personal or financial information such as license, social security number or account numbers. I understand any and all applicable payments to be made to my policy must be made through the official company website [allianceunited.com](http://allianceunited.com), by calling toll free at 866.530.5500, by contacting my agent/broker of record or by mailing payment to the company.

I understand the Company will take responsible care to ensure that any email or text message sent is accurate and complete.

I understand the Company is not liable for any delays or failures in my receipt of any email or text messages. Delivery is subject to effective transition from different sources and some circumstances may be beyond Company's control. Company does not assume any liability for loss due to an undeliverable, delayed or inaccurately received email and/or text message.

I agree to indemnify, defend and hold the Company harmless from and against any and all claims, losses, liability, cost and expenses (including reasonable attorneys' fees) arising from my providing a telephone number and/or email address that is not my own. I understand that my obligation under this paragraph shall survive termination of the Agreement.

I agree to take reasonable care to protect my communications device that receives information through this service. The Company is not liable for losses or damages caused in whole or in part by my actions resulting in any disclosure of account information to third parties. I understand the text alert service is only available in the United States and may not be supported by all wireless carriers.

I understand the Company reserves the right to change these terms and conditions from time to time and that I will receive notice of these changes. The Company also reserves the right to suspend or terminate email and text alerts if it believes I am in breach of these terms and conditions.

For additional questions please review our [Kemper Auto|Alliance United Text Alerts Help](#) page or contact customer service at 866.530.5500.